



## **WEBSITE PRIVACY POLICY & TERMS OF USE**

This page contains the privacy policy and other terms of use (“Terms”) for the website (“Website”) of Hawker Powersource, Inc. (“Hawker”).

### **Access and Use**

The Website is provided for use solely by customers, employees, suppliers and business partners (“Users”) of Hawker in order to assist them in their business dealings with Hawker. All other uses are strictly prohibited. All those accessing and using the Website shall be deemed to have read, understood and agreed to these Terms. Users are prohibited from posting information on the Website without the prior, written permission of Hawker. To the extent that the Website provide access to e-mail facilities of Hawker, Users may not use these facilities to disseminate vulgar, obscene or defamatory material or provide the confidential information of Hawker to third parties.

### **Accuracy of Information; Disclaimer of Warranties**

Hawker cannot warrant that all information posted in the Website is accurate. Users should verify all information before acting upon it. ALL INFORMATION IS PROVIDED AS IS, WITHOUT WARRANTIES OF ANY KIND. ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. Nothing contained in the Website constitutes an offer by Hawker or acceptance of offers made by Users.

### **Copyright and Other Intellectual Property Rights**

Hawker owns all content of the Website and claims copyrights in all information posted in the Website as well as in all information that can be downloaded from the Website including product specifications, information sheets, manuals and instructions. Hawker also owns or has licensed the trademarks, service marks and trade names displayed in the Website (unless otherwise noted) and has registered many of these in the United States and other countries around the world. Hawker holds certain patent, design and industrial property rights (and has applied for others) in various jurisdictions. Nothing contained in the Website is to be construed as a license to any of the intellectual property of Hawker.

### **Privacy Statement**

Most portions of the Website can be accessed by Users without requiring Users to provide personally identifiable information (“PID”). There may be instances when the Website requests Users to provide PID or even require Users to provide PID in order to access certain information. Hawker does not sell PID to third parties outside of Hawker. Hawker does reserve the right to use PID in conducting surveys and promotions and may share PID with third parties which it retains to assist Hawker in conducting these. Hawker will, in conducting such surveys, comply with laws, rules and regulations that permit Users to “unsubscribe” or take other action to protect the privacy of Users. Users who wish to lodge complaints concerning the Hawker use of PID should contact Hawker using the “Contact Information” provided herein.

### **Security**

Hawker has adopted procedures to protect PID from unauthorized use or disclosure. Users who wish to lodge complaints concerning Hawker’s security procedures should contact Hawker using the “Contact Information” provided herein.

## **“Cookies” and IP Addresses**

Hawker reserves the right to collect and use “cookies” in connection with the Website to analyze traffic on the Website and improve their utility and performance. Users may set their browsers to refuse “cookies” but such settings may adversely affect the ability of Users to access portions of the Website. Similarly, Hawker collects the IP addresses of Users and reserves the right to use such information to identify statistics, trends and preferences of Users.

## **Re-Marketing Privacy Policy**

This Website uses third party vendor re-marketing tracking cookies, including the Google AdWords tracking cookie and remarketing service in order to track cookies and advertise on third-party websites (including Google) to previous visitors to our site, specifically for remarketing purposes. This means we will continue to show advertisements to you across the internet, which could be in the form of an advertisement on the Google search results page, on a site in the Google Display Network, or on a third party website. The third party vendors, including Google (whose services we use), will place cookies on web browsers in order to serve ads based on past visits to this Website. Third party vendors, including Google, use cookies to serve ads based on a user’s prior visits to this Website. This allows us to continue to market our products and services to those that have shown interest in them. Of course, any data collected will be used in accordance with this Website’s privacy policy. [Google also has its own privacy policy.](#) You can set preferences for how Google advertises to you, including choosing to opt out, by using the [Google Ad Preferences page.](#) You can always [opt out of interest-based advertising entirely by cookie settings or permanently using a browser plugin.](#) We respect your privacy and are not collecting any identifiable information through the use of Google’s or any other third party re-marketing system.

## **Links to Other Websites**

The Website may provide (hyper)links to websites of third parties (“Linked Sites”) over which Hawker has no control. Users should consult the privacy policies and terms of use of these Linked Sites before providing PID or other information requested by these websites. Hawker does not recommend or indorse any product or service that may be described or offered on any Linked Site.

## **Compliance with Laws, Rules and Regulations**

Hawker believes that the Website comply with the laws, rules and regulations of most countries around the world. Hawker reserves the right, however, to block Users from accessing the Website in the event that such access would, in the sole opinion of Hawker, subject Hawker to any liability to any jurisdiction, entity or person.

## **Sensitive Personal Information Security Policy for North America**

Hawker recognizes the importance of safeguarding the sensitive personal information of its employees and their families, customers, and third-party vendors. Hawker’s parent company EnerSys has a Sensitive Personal Information Security Policy for North America may be reviewed [here.](#)

## **Contact**

Questions, problems or complaints regarding the Website may be mailed or e-mailed to Hawker as follows:

**EMAIL:** [sales@hawkerpowersource.com](mailto:sales@hawkerpowersource.com)

**PHONE:** 1.800.238.8658

**ADDRESS:** P.O. Box 808 | 9404 Ooltewah Industrial Drive | Ooltewah, TN 37363